



City of Allegan  
Water Utilities Department  
350 North Street  
Allegan MI 49010

Dear Valued Water Customer,

A critical step in promoting family health and stopping the spread of Coronavirus is having access to clean water for hand washing and sanitation. Allegan residents need clean water in their homes now, more than ever, to protect their health and slow the spread of COVID-19 by washing their hands.

Through Executive Order 2020-28, Governor Whitmer has directed all communities to turn on and/or reconnect all households that have had their water service turned off due to non-payment of water utilities.

In complying with Executive Order 2020-28, the City of Allegan and Allegan Water Utilities have reviewed the water billing system to identify the water services that have been turned off due to non-payment. Water Utility staff have, to the best of our knowledge, restored water to all services that had been shut off due to non-payment.

If you are an Allegan water customer, and your water is still off and you would like your water turned on, please contact Shawn Hauck at [shauck@cityofallegan.org](mailto:shauck@cityofallegan.org) or 269-895-2068 and leave a message. Because Allegan Water Utilities is currently running on limited staff, an email is best.

Nothing in the Executive Order removes the obligation of the customer to pay for water, prevents the City of Allegan from charging any customer for water service, or reduces the amount a customer may owe to the City of Allegan.

The City of Allegan is committed to the safety of our community and our employees; providing and promoting a clean and healthy environment remains our top priority. We thank you for your understanding and support during this unprecedented time.

**Contacts:**

<u>Name</u>	<u>Department</u>	<u>Phone</u>	<u>Email</u>
Doug Sweeris	Utilities Director	269-895-2067	<a href="mailto:dsweeris@cityofallegan.org">dsweeris@cityofallegan.org</a>
Joe Wilson	WTP Manager	269-895-2072	<a href="mailto:jwilson@cityofallegan.org">jwilson@cityofallegan.org</a>
Jim Greis	WFFR Manager	269-895-2071	<a href="mailto:jgreis@cityofallegan.org">jgreis@cityofallegan.org</a>
Shawn Hauck	Distribution Manager	269-895-2068	<a href="mailto:shauck@cityofallegan.org">shauck@cityofallegan.org</a>

Sincerely,

Doug Sweeris  
Water Utilities Director  
City of Allegan, MI